



# STRENGTHENING CIVIL SOCIETY'S ROLE IN DEVELOPMENT: A PARTNER'S PERSPECTIVE

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CHAT TRANSCRIPT

NOVEMBER 8, 2017

## **PRESENTERS**

Susan Pologruto, USAID Bureau for Food Security

Stanlake Kaziboni, World Vision

Suzanne Cant, World Vision

Carolyn Barker-Villena, Lutheran World Relief

Sara Nitz, InterAction

## **MODERATOR**

Julie MacCartee, USAID Bureau for Food Security

Kaitlin Stastny: Good morning, everyone!

Julie MacCartee 2: Good morning! We're getting set up here in the webinar control room. Please feel free to introduce yourselves and let us know your org/country!

Julie MacCartee 2: Those who have joined early - can you hear us speaking?

Julie MacCartee 2: Do you hear our audio tech speaking right now?

Cristina Alvarez Mingote: yes

Julie MacCartee 2: OKay, great. Thank you for confirming, Cristina!

indra klein: Hi, can hear music

Julie MacCartee 2: Thanks, Indra, You should also be hearing our A/V tech right now. Hope you are enjoying the music. ;-)

indra klein: my response to one of poll questions was cut off and am unable to amend

indra klein: hear tech but there is echo effect

Julie MacCartee 2: Thanks to those who have joined so far - we'll get started in just a moment!

indra klein: indra klein, independent development consultant, dc

Julie MacCartee 2: Thanks for being an Agrilinks regular, Indra!

indra klein: really appreciate presentations

Diana McLean: Yes.

Liuben Chipev: Yes

indra klein: yes

Holli Jordan: I am not getting sound, unfortunately. Not sure if I have missed something

AV Tech (Washington DC): Holli, I will private chat you

AV Tech (Washington DC): For anyone else who has technical issues, please hover your mouse over my name in the Attendee pod and start a private chat. Thanks and enjoy!

Julie MacCartee 2: This is Julie MacCartee, USAID/BFS. I'll be facilitating today. Looking forward to your questions, comments, and suggested resources.

Julie MacCartee 2: Have you heard/used the term "closing spaces"?

Diana McLean: Am not familiar with that term.

indra klein: echo effect... unable to comprehend

Julie MacCartee: Indra, I see you are joining by mobile device? Our A/V tech will help however he can.  
Thanks for your patience and persistence.

Paul Andoh: Hello Everyone

Malika Bounfour: I am Malika , This webinar and related documents are great information and training material. I am project manager and consultant . I work on projects where I have to engage with NGOs. I also worked with NGOs as volunteer.

Julie MacCartee: Hello Paul - please introduce yourself if you'd like! (country/org)

Adam Ahmed - Agrilinks: Hello Malika and Paul, thank you for joining us today!

indra klein: @Julie, using cell for audio. Thx for assistance

Julie MacCartee: Malika - we're so glad to hear that you find these resources useful!

Malika Bounfour: I am joining from Morocco

Malika Bounfour: Thank you Julie

Harley Stokes: Good morning, Harley Stokes from Catholic Relief Services in the US

Julie MacCartee: Hello Harley, glad you could join!

Rashid Sesay: hi everyone. Rashid Sesay from Heifer International

Sophie Theis: @Sara: in what ways have you find capacity strengthening could go both ways between CSOs and donors/implementers?

Julie MacCartee: Sophie - glad to see you and thanks for your question! One of our presenter's from last month's webinar.

Adam Ahmed - Agrilinks: Greetings Harley, thank you for joining us today

Sophie Theis: Good to see you too!

Julie MacCartee: If you would like to download the slide deck, it's under the "File Downloads" at left - called "Webinar Presentation Slides"

Angeline Munzara: Hie. Angeline Munzara from World Vision International

Adam Ahmed - Agrilinks: Greetings Angeline. Thank you for joining us!

Adam Noyce: Hi all

Adam Noyce: Adam from Chemonics here

Henrik Sturve: Hi all! Henrik Sturve from World Vision US

Mercy Niwe: Hi All, Mercy Niwe from World Vision

Adam Ahmed - Agrilinks: Hi Adam

John Rivera: Here's some background on LWR's Gender in Agriculture from Policy to Practice (GAPP) project that Carolyn is discussing: <https://lwr.org/blog/nurturing-women-leaders-in-honduras>

Adam Ahmed - Agrilinks: Thank you for providing that link John

John Rivera: You're welcome!

indra klein: With regard to loans provided to women, were they packaged differently?

Adam Ahmed - Agrilinks: Great question Indra, we will address it during the Q&A

indra klein: Given results, is data & story telling being presented differently, esp with use of comparative analogies -- bringing a more close to hoe human effect?

indra klein: hoe = home

Harley Stokes: It's very quiet!

April Thompson: Got it Indra - and Harley - we will work on it!

Diana McLean: Poor audio.

April Thompson: Stay posted!

Martha Piedrasanta: Sue is coming and going with sound

indra klein: is someone speaking?

Julie MacCartee: Apologies, we are having some audio difficulty.

Harley Stokes: much better

April Thompson: Yessss!

Martha Piedrasanta: much better!!

indra klein: yay

Malika Bounfour: perfect

indra klein: echo

Harley Stokes: yes echoing

Kaitlin Stastny: yes, echo

Rashid Sesay: yes

indra klein: mute computer

Martha Piedrasanta: really bad echo

Kaitlin Stastny: sounds good now

Julie MacCartee: Thanks for your patience and for letting us know what you're hearing!

Malika Bounfour: lost the audio

April Thompson: Malika can you hover over the AV Tech's name and start a private chat to try to troubleshoot? It's sounding good on this end.

indra klein: With regard to community engagement, thoughts on reaching collective buy-in when considering cultural differences (village too village; region to region, etc,

AV Tech (Washington DC): To enlarge the photo, click the four arrows at the top of the powerpoint pod

Julie MacCartee: Interesting question, Indra. We'll ask the presenters, but I'm also interested if any other participants have experiences with bridging cultural differences to facilitate collective buy-in

indra klein: Community engagement outreach: how many ngo's (to include religious/spiritual entities) were/are active partners? Thoughts on collaboration challenges & how they were overcome?

Diana McLean: Is local leadership compromised in this process by not being able to deliver on policies and investments - when national or regional actors are not fulfilling plans?

Adam Ahmed - Agrilinks: Great question Diana, we will circle back to it momentarily during the Q&A

Malika Bounfour: my guess is that traditional local leader may be compromised . What is your experience?

indra klein: How is technology (especially mobile) being integrated and further developed in processes, esp with regard to public stakeholders & ability to maintain communication & raising awareness?

AV Tech (Washington DC): Stanlake is joining us from Tanzania

indra klein: How are large companies/stakeholders being engaged to help bring down costs to execute programs, as well as secure long-term commitment to continue progress?

Malika Bounfour: Indra I think "securing long term commitment to continue progress" may be more of local Government engagement

indra klein: @Malika, don't you think that large cos/stakeholders should help create an environment that can sustain progress, esp when considering corp social repsonsibility philosophy they may have in place?

indra klein: silence...

Julie MacCartee: We might have just lost Stanlake

April Thompson: Yes, hold tight everyone.

Martha Piedrasanta: looks like the call was dropped

Julie MacCartee: Please read his takeaways in the meantime. : -) And keep posting questions!

Malika Bounfour: @Indra Yes they should contribute but I believe sustaining and continue progress is up to local Government

Henrik Sturve: Am trying to reach Stan via skype.

Stanlake Kaziboni: please call

AV Tech (Washington DC): See the presenter window Stanlake ...

AV Tech (Washington DC): Or, you can type number here

indra klein: @Stanlake,did study address insurance, and if any changes resulted?

indra klein: unable to understand response -- major echo and break up

indra klein: much better

Julie MacCartee: Indra - you should be able to get the full responses in the transcript that will be sent with the post-event email

indra klein: Have programs/studies created taglines to help gain momentum of messaging amongst all stakeholders?

indra klein: @Julie, will review when available. Thx. :)

indra klein: tagline: catchphrase/slogan to promote message

April Thompson: Moving to the end polls now everyone...

AV Tech (Washington DC): Hit us up! [connect@agrilinks.org](mailto:connect@agrilinks.org)

indra klein: Thank you for an EXCELLENT presentation. Great data and insight'

April Thompson: Thanks as always for joining and your great questions!

Malika Bounfour: Thank you very much

AV Tech (Washington DC): THANK YOU to Stanlake and Sue for joining us remotely!

Magdaleno Bargamento: thanks, everyone

Kaitlin Stastny: Thank you!

Malika Bounfour: excellent webinar

Harley Stokes: Thanks everyone!

Peter Hobby: Thanks all!

John Lipsey: Thanks.

Julie MacCartee: Thank you for joining!

Paul Andoh: thanks

Diana McLean: Thank you Agrilinks team, as always

Adam Ahmed - Agrilinks: Our pleasure. Thank you Diana!